

Declaration on accessibility

Messe Düsseldorf GmbH endeavours to make its online offering and its applications accessible in accordance with the Barrier-Free Accessibility Reinforcement Act (BFSG).

This declaration on accessibility applies to the websites of Messe Düsseldorf GmbH as well as to independent internet presences below these domains (subdomains).

1. Responsible person and contact details

Messe Düsseldorf GmbH

P.O. Box 10 10 06, 40001 Düsseldorf

Exhibition centre, Stockumer Kirchstraße 61, 40474 Düsseldorf

Germany

Phone: +49 211 4560-01

Fax: +49 211 4560-668

E-mail: info@messe-duesseldorf.de

Internet: <http://www.messe-duesseldorf.de/>

2. Status of compatibility with the requirements

Due to the following incompatibilities and exceptions, the above-mentioned websites are partially compatible with the Accessibility Improvement Act (BFSG).

Non-accessible content The content listed below is not accessible for the following reasons:

- **PDF documents:** Some of our PDF documents are not barrier-free. We are working on adapting these as quickly as possible or providing accessible alternatives
- **Videos:** Some of our embedded videos do not currently have subtitles. We will endeavour to add subtitles to all videos in the future.
- **Images without alternative text:** Some images on the website have no alternative text. We check and update this content on an ongoing basis.

3. Barriers due to economic unreasonableness

Some barriers on our website cannot be removed in the short term for reasons of economic reasonableness. These include

- **Historical content:** Older content that was created before the current accessibility guidelines came into force may not be fully accessible. Subsequent adaptation of this content would require disproportionately high expenditure. However, new content is created according to the current standards.

4. Barriers Reporting, feedback and contact details

Have you noticed any barriers to accessing content on the above-mentioned websites? Then you are welcome to contact us. We look forward to your feedback and will endeavour to remove the reported barriers as quickly as possible within the scope of technical and economic possibilities. Please let us know which page and which function you have encountered barriers on. Simply copy the link from the address bar of your browser.

You can report barriers to us in the following ways:

- E-mail: info@messe-duesseldorf.de
- Phone: +49 211 4560-01
- Postal address: Stichwort Barrieren melden (U-DK-MC), Postfach 10 10 06, 40001 Düsseldorf, Messeplatz, Stockumer Kirchstraße 61, 40474 Düsseldorf, Germany

5. Ombudsman's office

If you believe that you have been disadvantaged by the inadequate accessibility of Messe Düsseldorf GmbH's online services, you can contact the Ombudsman's Office for Accessible Information Technology of the State of North Rhine-Westphalia. The ombudsman's office for barrier-free information technology of the state of North Rhine-Westphalia is assigned to the representative of the state government for people with disabilities in North Rhine-Westphalia. The ombudsman's office can be contacted on **0211 8553451** or by e-mail at ombudsstelle-barrierefreie-it@mags.nrw.de. You can find more information about the monitoring centre here: www.mags.nrw/ueberwachungsstelle-barrierefreie-informationstechnik

6. Date of preparation of this accessibility statement

This declaration was prepared on 01 April 2025.

This accessibility statement has been prepared with the utmost care and is regularly updated to fulfil current requirements and standards. Nevertheless, errors cannot be completely ruled out. If you find any errors in this statement, please provide us with brief feedback via the Barriers Reporting functionality as listed in this document.